

CUSTER ROAD

UNITED METHODIST CHURCH

GENERAL CHURCH AND WORSHIP SURVEY

RESULTS RECEIVED
JULY – AUGUST 2010

General Church and Worship Survey

1. Do you feel a sense of connection and belonging at Custer Road UMC?

Answer Options	Response Percent	Response Count
Yes	88.0%	558
No	12.0%	76
If YES, tell us why/how. If NO, please tell us why not and/or what you feel is missing.		458
<i>answered question</i>		634
<i>skipped question</i>		11

2. To better help us understand and process our results, please let us know which Age Demographic you fit into:

Answer Options	Response Percent	Response Count
17 & Under	1.1%	7
18 - 29	6.2%	40
30 - 40	11.3%	73
41 - 55	41.7%	269
Over 55	39.7%	256
<i>answered question</i>		645
<i>skipped question</i>		0

3. Are you a Member or Guest?

Answer Options	Response Percent	Response Count
Member	93.3%	602
Spouse of member	0.9%	6
Guest	5.7%	37
<i>answered question</i>		645
<i>skipped question</i>		0

GUESTS ONLY

4. How did you find us?

Answer Options	Response Percent	Response Count
Drove By	25.0%	8
Internet	6.3%	2
Invited by a friend	37.5%	12
Attended another event here (wedding, VBS, concert, etc)	6.3%	2
Other (please specify)	31.3%	10
<i>answered question</i>		32
<i>skipped question</i>		613

GUESTS ONLY

5. What brought you to Custer Road UMC? (mark all that apply)

Answer Options	Response Percent	Response Count
Worship	58.1%	18
Preacher	22.6%	7
Children's Ministry	19.4%	6
Youth Ministry	16.1%	5
Music Ministry	12.9%	4
Missions	6.5%	2
Support groups	6.5%	2
Other (please specify)	35.5%	11
<i>answered question</i>		31
<i>skipped question</i>		614

GUESTS ONLY

6. Please rate how important each of the following elements are to you as you are searching for a church home:

Answer Options	Doesn't Matter Much To Me	Important, But Not a Deal Breaker	Very Important	N/A	Rating Average	Response Count
Overall Worship Style	1	7	23	0	2.71	31
Biblical Preaching	6	9	15	0	2.30	30
Music Style/Selection	2	13	14	0	2.41	29
Welcoming Atmosphere	0	9	20	0	2.69	29
Missions/Outreach Opportunities	4	12	12	0	2.29	28
Sunday School	2	10	15	1	2.48	28
Fellowship	3	10	15	0	2.43	28
Singles	9	4	1	11	1.43	25
College/Young Adults	7	5	1	13	1.54	26
Activities for my Children/Youth	5	3	11	7	2.32	26
Nursery	7	2	3	14	1.67	26
Other or Additional Comments						2
<i>answered question</i>						31
<i>skipped question</i>						614

7. How often have you attended worship over the past 6 months?

Answer Options	Response Percent	Response Count
Every Sunday with few exceptions	41.5%	251
75% (3 out of 4 Sundays)	20.7%	125
50-75% (2-3 Sundays a month)	16.2%	98
25% (1 Sunday a month)	9.8%	59
Only a few times	11.9%	72
<i>answered question</i>		605
<i>skipped question</i>		40

8. Do you feel connected to God during worship?

Answer Options	Response Percent	Response Count
Yes, every time I attend	56.2%	335
Yes, about half the time	33.1%	197
No, rarely	10.7%	64
Why or Why Not?		286
<i>answered question</i>		596
<i>skipped question</i>		49

9. How connected to God do you feel during each of the following elements of worship?

Answer Options	No Connection	Some Conn	Good Conn	Strong Conn	Very Strong Connection	Rating Average	Response Count
Sermons	52	125	138	170	109	3.27	594
Communion	22	67	141	182	181	3.73	593
Hymns	17	71	173	223	110	3.57	594
Anthems/Special Music	16	65	162	223	128	3.64	594
Offertory	48	143	220	136	37	2.95	584
Prayer/Quiet Time	17	66	150	201	157	3.70	591
Baptisms	50	157	199	113	69	2.99	588
Welcoming	54	163	190	118	61	2.95	586
Atmosphere	31	93	187	165	87	3.33	563
Other (please specify)							65
<i>answered question</i>							596
<i>skipped question</i>							49

10. If you haven't attended worship for a while, what is the reason(s) why you are not coming?

Answer Options	Response Percent	Response Count
Prefer a different style of worship overall	26.5%	58
Prefer a different style of music	3.7%	8
Prefer a different style of preaching	40.2%	88
Sermons aren't relevant to me	24.7%	54
Have young children and don't feel comfortable leaving them in the nursery	2.7%	6
Other (please help us understand by making specific comments)	67.1%	147
<i>answered question</i>		219
<i>skipped question</i>		426

11. Is worship meeting your spiritual needs as an individual?

Answer Options	Response Percent	Response Count
Yes	30.0%	180
Most of the time	41.6%	250
Occasionally	16.0%	96
Rarely	7.3%	44
No	5.2%	31
Why or Why Not?		203
<i>answered question</i>		601
<i>skipped question</i>		44

12. Which of the following small groups are you or have you participated in? (check all that apply)

Answer Options	Response Percent	Response Count
Sunday School	77.4%	417
Bible studies	56.4%	304
Missions	49.0%	264
Children's Ministry	31.2%	168
Youth Ministry	31.0%	167
Music Ministry	29.3%	158
Prayer Ministry	10.9%	59
Support Groups (ie. Alzheimer's, JOB, Grief, etc)	11.9%	64
Care Ministry (ie. Stephen Ministry, Birthday Calls)	12.2%	66
Alpha	10.6%	57
Special Needs Ministry	17.6%	95
College/Young Adult Ministry	11.1%	60
Seniors Ministry (SAM)	8.7%	47
Other (please specify)	13.5%	73
<i>answered question</i>		539
<i>skipped question</i>		106

13. If you are not currently part of a small group, please let us know why you have not joined one.

Answer Options	Response Count
ALL NARRATIVES	112
<i>answered question</i>	112
<i>skipped question</i>	533

14. Does being part of a small group help you to better understand and/or appreciate worship?

Answer Options	Response Percent	Response Count
Yes	68.1%	389
No	11.0%	63
Not sure	20.8%	119
<i>answered question</i>		571
<i>skipped question</i>		74

15. Please indicate whether you Agree or Disagree with the following statements:

Answer Options	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
I come to church with great anticipations & expectations of connecting with God.	31	20	92	234	205	4	3.97	586
CRUMC's worship is energizing to me.	40	47	93	216	187	1	3.79	584
CRUMC's worship is relevant to me.	43	33	68	218	222	0	3.93	584
CRUMC is a welcoming church.	9	19	60	268	231	2	4.18	589
CRUMC is a mission-oriented church.	2	8	37	197	343	1	4.48	588
I look forward to attending worship every week.	44	37	96	188	212	9	3.84	586
I wish CRUMC were more involved in local missions.	15	70	237	132	89	36	3.39	579
CRUMC effectively creates disciples of Jesus Christ.	3	14	73	287	206	4	4.16	587
CRUMC's worship is transformational.	47	48	170	196	117	5	3.50	583
If I left the church, people would miss me.	44	58	151	225	76	17	3.42	571
<i>answered question</i>								590
<i>skipped question</i>								55

16. Knowing your specific comments can greatly help us to interpret these results more effectively. Please use this space to provide any additional comments that have not been covered in the rest of the survey.

Answer Options	Response Count
ALL NARRATIVES	211
<i>answered question</i>	211
<i>skipped question</i>	434